

**Exclusive offer below – don't miss out!**



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# Hi there & welcome to itsFibre!

Thank you for choosing itsFibre – we're excited to have you on board. Inside this box, you'll find your brand-new router, which has already been pre-configured. All you need to do is connect it and you're ready to go.

## Getting Started:

- 1 - Plug in the **supplied power lead** to the router.
- 2 - Connect the **network cable** from the **blue WAN port** on the router to the **LAN port** on your ONT (the wall-mounted fibre box).
- 3 - Press the **power switch** on both the ONT and the router to turn them on.

## Connecting Your Devices:

Look for the Wi-Fi name and password printed on the base of your router – that's what you'll use to connect your devices.

- **2.4GHz** gives you a longer range with speeds up to 70 Mbps.
- **5GHz** offers faster speeds (above 70 Mbps) over a shorter range.

## Need to reboot the router?

Simply switch it off, wait 10 seconds, and switch it back on. That usually fixes most connection issues.

Thanks again for joining us - we're so proud to power your connection.

## - The Team @ itsFibre

## Need a hand getting set up?

Visit [itsfibre.co.uk/setup](https://itsfibre.co.uk/setup) or contact our support team at [support@itsfibre.co.uk](mailto:support@itsfibre.co.uk) or 01603 904047.

## Refer a Neighbour – Get Free Broadband!

### Here's how it works:

- Use the vouchers inside to refer up to 12 neighbours
- They get in touch and sign up
- You both get 1 month of free broadband!

Refer up to **12 neighbours** and you could earn a **whole year of free broadband** for you and one month for your neighbour. T's and C's apply. Scan QR Code

